



March 16, 2020

RE: COVID-19 Update

Dear Valued Customer:

Resonetics is monitoring closely the coronavirus (COVID-19) situation around the world and following guidance from the U.S. Centers for Disease Control and Prevention (CDC) (www.cdc.gov), World Health Organization (WHO) (www.who.int), and local governments where our factories are located. We are taking the necessary precautions to ensure the health and safety of our employees, suppliers and customers. We are also implementing policies and practices to sustain our manufacturing operations through these challenging times and will continue to meet customer requirements in a safe manner while doing our part to reduce the spread of this virus.

Resonetics is focused 100% on the life sciences industry and operates under strict procedures, often in controlled manufacturing environments. In response to the COVID-19 situation, we have stepped up our cleaning protocols further to afford even greater protection from airborne and surface contaminants. We have also implemented workplace practices for our personnel to minimize exposure to communicable diseases in both office and manufacturing environments. Resonetics has banned all travel to Level 3 and Level 2 countries per the CDC guidelines and all other non-essential international and domestic air has been cancelled, postponed or rescheduled as a phone or videoconference. We are in communication with critical suppliers to ensure continuity of critical raw materials and components as well.

This is very dynamic and unfamiliar territory for us all. Should anything change that could impact our ability to fulfill our customers' orders in a timely manner we will be proactive and communicate directly with our customer contacts to discuss options to mitigate those risks

Sincerely,

Tom

Thomas Burns
President & CEO

resonetics.com

The leader in micro manufacturing for life sciences.